

RENAULT EASYCONNECT

What to do when you resell or purchase a used car ?

When you sell your computer or your smartphone, you make sure to erase all your personal data.
You should do the same with your vehicle.

Which car do you have ?



Classic



Electric

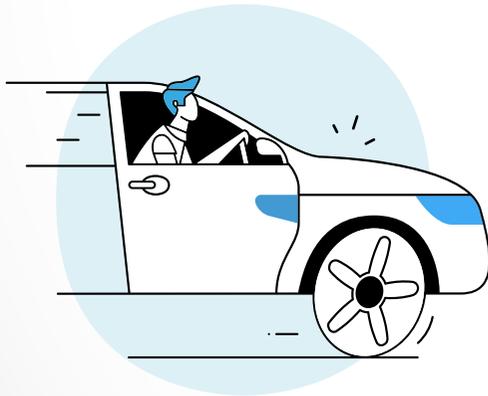
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You want to **resell** your car or **buy** one ?
Follow this guide to know what to do with your connected services

You are buying
a used car ? ↓



You are selling
your car ? ↓





What to do when buying a used car ?

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You are buying a used car ?



Benefit from Renault connected services



Please accept data sharing in your vehicle. If a pop-up does not appear on screen at vehicle start, please check if a button « activate my services» appears in the main menu and follow the instructions.

EASY LINK

Download for free the MyRenault smartphone app and add your new vehicle in the application. During this process, MyRenault App will give you a status of active connected services :

- Expired services : you can renew them in online Store
- Services still valid : you can use them for free until the den of the validity period.

R-LINK 2, R-LINK Evolution

Please go in RLINK-Store create an account and add your vehicle. The R-LINK Store will give you the list of active services on your car :

- Expired services : you can renew them in the Catalog section of the R-Link Store
- Services still valid : you can use them for free until the den of the validity period.



Your car is ready to be used



What to do when reselling a used car ?

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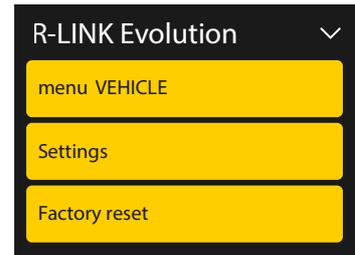
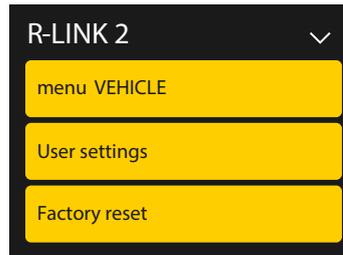
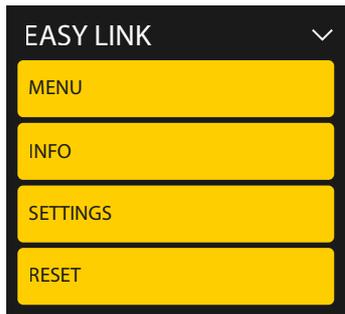
You resell your car ?



Delete all your data

If you use a Renault application on the web or your smartphone (MY Renault app), please do not forget to delete your vehicle from your personal account.

Inside the vehicle, please perform a reset of your onboard system.



This action will notably delete all your history (previous destinations, favorite destinations, radios presets, Bluetooth connected devices etc.) Therefore, please do it at the last moment before the sale.

Please consult your car user manual for more informations.

If you have subscribed to a Coyote subscription for your vehicle and that your subscription is still running when you resell your car, - you can transfer your subscription to your new Renault vehicle from your personal space in MY Renault.



For more info, consult our FAQ: [How to transfer Coyote from a vehicle to another one](#) »



Your vehicle is ready to be sold

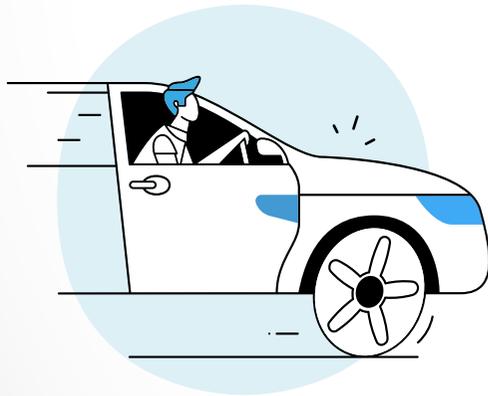
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You are buying
a used car ? ↓



You are selling
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What to do when you buy a used car ?

When you sell your computer or your smartphone, you make sure to erase all your personal data. You should do the same with your vehicle.



Retrieve the specific activation code to access to Z.E. connected services



Download for free MY Renault smartphone application and add your new vehicle in the application. During this process, MY Renault App will give you a status of active connected services on your car. Please check the status of Z.E. services :

- If Z.E. services are expired, you can renew them in the R-LINK Store. You will receive a new activation code by email.
- If Z.E. services are still valid and running, you will need to call our Call Center to retrieve a new personal activation code.



Once you retrieved the activation code, please go in MY Renault application and pair your vehicle. The activation code will be asked to finalize pairing.

You can benefit from your Z.E. connected services straight away (notably remote charging and pre-conditioning)

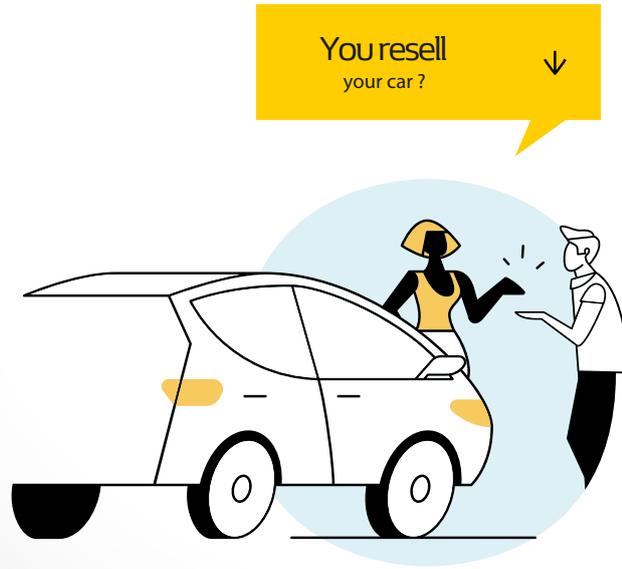


OK Your car is ready to be used



What to do when reselling a used car ?

When you sell your computer or your smartphone, you make sure to erase all your personal data. données ainsi que votre historique. Il en va de même pour votre véhicule...



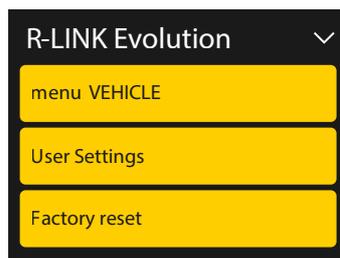
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Your vehicle is ready to be sold